

**Exhibit 40.B****Regular and Premium Service Level Definitions**

The Broward County Building Code Services Division provides two levels of service: regular and premium. The level of service normally provided for which permit and plan review fees are charged is considered to be regular service. Premium service is provided at a rate of \$107.00 per hour of service for any plan review and/or inspection premium services. The premium hourly rate of \$107.00 is charged in addition to any applicable permit and plan review fees.

**PLAN REVIEW****Regular Service**

1 plan examiner per discipline.  
Next available reviewer.  
First-come, first-served review off-the-shelf, first come, first-served on re-submittal.  
Review plans at 100% completion.  
21 days maximum review time.  
Reject if 15-20% of check list items missing or incomplete.  
Applicant is responsible to follow up on plan comments.  
Resubmittal is first come first served.  
Access 8-12, 1-5 Monday - Friday only.  
Comments sent only when all trades complete.  
No pre-design consultation.

**Premium Service**

Minimum of 2 plan examiners per discipline.  
Experienced, senior reviewers only.  
Designated points of contact.  
Pre-plan review of incremental drawings.  
Immediate and expeditious review.  
No automatic rejection for violations or insufficient information.  
Point of contact initiates follow-up upon completion of review (all comments faxed with verbal follow-up on significant issues).  
Consultation meetings between designers and reviewers.  
24-hour access to decision-makers.  
Consolidated comments are sent to designer as they are generated.  
Pre-design consultation available.

**Exhibit 40.B -  
Continued**

**INSPECTION**

**Regular Service**

Next available inspector.  
If call before 3 p.m., inspect within next 24 hours (regular hours only).  
Conduct complete inspection, prepare comments, inspector leaves.  
Responsibility to follow up is on the permit holder.  
Applicant pays for re-inspection in person or online.  
Generally, no inspections on partial/incomplete work.  
Deviation from approved plan means failed inspection.

**Premium Service**

Designated senior inspectors.  
Inspections available 24/7.  
Inspector will return same day, if requested.  
Not failing the inspection if the problem is fixed within a reasonably short time. Opportunity for same-day reinspection.  
Facilitate an escrow account for payment of inspection fees.  
Inspect on request.  
Expedited re-inspection available.